Signing Up For Services

As a new utility customer who has not previously registered for our services, the following documentation is required:

- An application must be completed at City Hall to obtain specific billing information and record your signature. Additionally, a form of legal identification for the individual or individuals responsible for the account is required.
- A deposit is necessary for new customers who have not previously had service with us. If you have a prior record with us that is in good standing, the deposit may be waived. The deposit may be waived upon providing a "letter of credit" from another utility company, confirming that you have maintained a good standing with them for at least one year. Should you be required to pay a deposit, it will be credited to your account after one year of service, assuming timely payments. If service is discontinued before the year's end, the deposit will offset any outstanding balance as of the shut-off date, with any excess refunded to you within 30 days.